PRIVACY NOTICE

| FACTS | WHAT DOES OPORTUN DO WITH YOUR PERSONAL INFORMATION? | | |
|---|---|---------------------|-----------------------------|
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number and income • account balances and payment history • credit history and credit scores When you are no longer our customer, we may continue to share your information as described in this notice. | | |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Oportun chooses to share; and whether you can limit this sharing. | | |
| Reasons we can | share your personal information | Does Oportun share? | Can you limit this sharing? |
| such as to proces | business purposes— s your transactions, maintain your account(s), orders and legal investigations, or report to | Yes | No |
| For our marketing purposes— to offer our products and services to you | | | |
| | - · · · | Yes | No |
| to offer our prod | - · · · | Yes | No No |
| to offer our prod For joint marketi For our affiliates | ucts and services to you | | |
| to offer our prod For joint marketi For our affiliates' information abou For our affiliates' | ucts and services to you ng with other financial companies ' everyday business purposes— | Yes | No |
| to offer our prode For joint marketi For our affiliates' information about For our affiliates' information about | ucts and services to you ng with other financial companies 'everyday business purposes— it your transactions and experiences 'everyday business purposes— | Yes No | No We don't share |

| Questions? |
|------------|
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| Who we are | |
|---|--|
| Who is providing this notice? | Oportun, Inc. (formerly known as Progreso Financiero) and its affiliates |
| What we do | |
| How does Oportun protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does Oportun collect my personal information? | We collect your personal information, for example, when you give us your income information or provide employment information apply for financing or provide account information give us your employment history We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law. |
| Definitions | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. Our affiliates include Oportun, LLC and PF Servicing, LLC |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Oportun does not share with non-affiliates so they can market to you |
| Joint Marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Our joint marketing partners include retailers and financial companies |

Other Important Information

For California Residents: We will not share information we collect about you with nonaffiliated third parties, except as permitted by California law, such as to process your transactions or to maintain your account.

For Texas Residents: Oportun is licensed and examined under the laws of the State of Texas and by state law subject to regulatory oversight by the Office of Consumer Credit Commissioner. Any consumer wishing to file a complaint against Oportun should contact the Office of the Consumer Credit Commissioner through one of the means indicated below: In Person or U.S. Mail: 2601 North Lamar Boulevard, Austin, Texas 78705-4207. Telephone No.: (800) 538-1579. Fax No.: (512) 936-7610. E-mail: consumer.complaints@occc.state.tx.us. Website: www.occc.state.tx.us.

Important Information about Credit Reporting

We may report information about your credit account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report.